



*Mystery Shoppers*

customer service specialists

# Clawton Village Appraisal

## February 2008

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## **1. Background**

Clawton is a village and parish on the small river Claw, 4 miles South-East of the market town of Holsworthy. The main local industry is farming, most of which is dairy. There is a primary school, a Church and a Village Hall. The Post Office and village shop closed two years ago.

Local businesses include the Court Barn Hotel, F G Stacey (Steel Fabricators), Moore's Removals and Storage and a number of Bed and Breakfast and Self-Catering establishments.

Clawton is in the area covered by Torridge District Council.

## **2. Objectives**

To gather the views of Clawton residents on village amenities, communication, housing, transport and other matters which affect the quality of life, to inform the decisions of the Parish Council and with a view to the possibility of creating a Village Plan.

## **3. Methodology**

Questionnaires were developed jointly by the contractor and the Parish Council and were distributed by hand to every household in the Parish. Freepost reply envelopes allowed completed questionnaires to be returned directly to the contractor.

Questionnaires were distributed to the 125 households in the village. There were 53 completed questionnaires received, a response rate of 42%. Not all completed questionnaires had every question answered.

## 4. Findings

### Village Hall:

Q1. Do you ever:

Village Hall:	Frequency	Percentage
hire it for private parties	10	26.3%
hire it on behalf of a club or group	9	23.7%
attend private parties there	20	52.6%
attend group activities there	30	78.9%
Total	69	181.6

The most popular reason for using the village hall was to attend group activities (30 respondents). Attending private parties was the second most popular reason (20 respondents), with residents also hiring it for private parties (10) and on behalf of a club or group (9 respondents).

Q2. Do you ever hire other locations because our hall is not suitable?

Other Locations:	Frequency	Percentage
Yes	11	22.9%
No	37	77.1%
Total	48	100.0

The majority of people (just over 77%) felt that the village hall met their needs. The remaining 11 respondents (23%) felt that the hall did not meet their needs and considered hiring other locations.

Q3. If Yes, please describe:

<u>Comments</u>
<p><b>“A general comment - the car parking area is too small.”</b>  <i>“Too small. Inadequate parking/access”</i></p> <p><b>“Needs modernisation - toilets - decoration – equipment”</b>  <i>“A modern appearance and facilities”</i></p> <p><b>“People - capacity too small”</b>  <i>“More regular events, tea/coffee mornings not necessarily related to fund raising, book and plant exchanges on community level”</i></p> <p><b>“A committee room. Fridge”</b>  <i>“Updating – decorated”</i></p>

Q4. Is there any improvement/change you would like to see with regard to the hall?

Improvements:	Frequency	Percentage
Yes	17	43.6%
No	22	56.4%
Total	39	100.0

22 of the 39 respondents were satisfied with the current state of the village hall, and did not recommend any improvements or changes. The remaining 17 felt that some improvements were necessary, with the most popular suggestion being refurbishment and adequate heating. The addition of a skittle alley was also suggested, as was the use of the hall for clubs such as yoga or bridge, which would encourage interaction within the village. It was commented that the hall would struggle to compete with other local village halls for size and facilities. The external lighting, particularly in the car park area could be improved upon.

Q5. If Yes, please describe:

<u>Comments</u>
<p><i>"A better heating system for winter use (Skittles) and a thorough make over (very drab)"</i></p> <p><b><i>"The hall is adequate but could be much improved if there was funding for new chairs, refurbished kitchen, hot water-heater, redecoration and general upgrade because it is rather tired and shabby."</i></b></p> <p><i>"Needs serious makeover, adequate powerpoints on stage (with RCDS). In fairness, would struggle to compete with Tetcott for size and facilities."</i></p> <p><b><i>"Add a skittle alley Enable the hall interior to stay looking good."</i></b></p> <p><i>"To continue above reply:- should be made available for clubs e.g yoga, palates, bridge, quiz with small rental to cover utilities and encouraging villagers interaction"</i></p> <p><b><i>"Revamp of toilets."</i></b></p> <p><i>"A new smart warm building would be great."</i></p> <p><b><i>"sound proof new hall. provide litter bins."</i></b></p> <p><i>"Refurbished and decorated"</i></p> <p><b><i>"Modernisation. Improved outside lighting and parking"</i></b></p> <p><i>"Better external appearance / car park lighting"</i></p>

**Clawton Clarion:**

Q6. Do you get a regular copy?

Clarion:	Frequency	Percentage
Yes	30	56.6%
No	23	43.4%
Total	53	100.0

Just over half the respondents receive a regular copy of the Clawton Clarion (30 out of 53).

Q7. If you answered NO could you tell us why?

<b>Why:</b>	<b>Frequency</b>	<b>Percentage</b>
not very interested	2	9.1%
didn't know there was one	4	18.2%
didn't know where to get one	16	72.7%
<b>Total</b>	<b>22</b>	<b>100.0</b>

The main reason given for not receiving the Clawton Clarion was not knowing where it was available (16 out of 22 respondents). 4 people were not aware of its existence, with the remaining 2 people not expressing an interest in the publication.

Q8. If you answered YES, where do you get it from?

<b>Where:</b>	<b>Frequency</b>	<b>Percentage</b>
Southcott Garage	1	3.3%
Tom Cole's porch	4	13.3%
Hand delivered with church magazine	18	60.0%
Hand delivered without church magazine	7	23.3%
<b>Total</b>	<b>30</b>	<b>100.0</b>

Hand delivery along with the church magazine was the most popular method of receiving the Clawton Clarion (60%). Hand delivery on its own was the second most popular method of delivery, with 7 of the 30 respondents receiving the publication in this way. 4 people obtained the Clarion from Tom Cole's porch, with just one person obtaining it from Southcott Garage.

Q9. How useful do you find it?

<b>Useful:</b>	<b>Frequency</b>	<b>Percentage</b>
Very	11	32.4%
Quite	13	38.2%
Not very	9	26.5%
Not at all	1	2.9%
<b>Total</b>	<b>34</b>	<b>100.0</b>

Of the 34 responses, 13 found the Clarion to be quite useful, with 11 finding it to be very useful. Of the remaining 10, 9 found it to be not very useful, and the remaining person did not find it useful at all. When commenting on changes that could be made to improve the Clarion, a number felt that it needs to be updated more regularly, as sometimes events are advertised that have already been held. Another comment was that it seems to be a schedule of events for church and WI only, with little other information given: "Needs to be more focussed on general events rather than so church biased. Needs to be made in to a parish magazine, more in it and more attractive".

Q10. Suggestions for and changes to the Clarion:

Comments

*"It needs updating and it would be nice to have before the event not afterwards"*  
**"The Clarion is only as good as its contributors. Information about all meetings and matters of public interest to Clawton Villagers should be published but information does need to be accurate. Not seen one for at least 15 years."**  
*"Needs upgrading and not very informative."*  
**"Can it be produced part way through the month - advertising next month's happenings and dates - many are over by the time they are delivered."**  
*"it seems to be a schedule of events for church and WI only - little other information"*  
**"Needs to be more focussed on general events rather than so church biased."**  
*"Needs to be made in to a parish magazine, more in it and more attractive."*  
**"More business and reports on local events. Reports on Parish council business and thinking/plans."**  
*"It would be nice if it was a village magazine rather than just a list of dates."*  
**"One is never delivered to us"**  
*"To include planning applications together with copy map"*  
**"Have seen one copy, ask local residents for more contributions"**  
*"Inclusion of occasional articles or letters of local interest and better presentation and copying of newsletter"*  
**"I thought the Clarion was for everyone not just those who go to church."**  
*"It would be interesting to have it so that we could see what was going on in the village"*  
**"Put it on the internet?"**  
*"Layout could be improved"*  
**"A more substantial newsletter with day to day news and adverts would be good!"**  
*"Include planning applications and a copy of map"*  
**"Would like to see it look a bit more professional - maybe a pre-printed letterhead blank and word-processed text. Could also carry planning applications, even minutes of Parish Council meetings, possibly a letters page. I'm sure we could find a volunteer 'editor'. Shouldn't be written just for the sake of it though. Maybe school/church news?"**

**Housing:**

Q11. Do you agree that some small development should be allowed? (this means at most 4 houses in one site. It also means that they would have to be designed to fit in and where appropriate be screened by trees and bushes planted as part of the development).

Agree:	Frequency	Percentage
Yes	34	64.2%
No	19	35.8%

Q12. If No, would you agree provided at least 1 in 4 new houses were designated as being affordable in some way and made available to meet the needs of local families?

Designated:	Frequency	Percentage
Yes	6	31.6%
No	13	68.4%

The majority of respondents (68%) were in favour of some small development in Clawton, with the emphasis on priority housing for local families. It was also commented that it is important to introduce young families into the area to keep the school alive. A reason given for being against development was that priority should be focussed on currently unused/derelict buildings before any consideration is given to the subject of new development. There was also a concern that new modern housing would not be in keeping with the village image.

Q13. Housing development comments:

Comments

*"The village is the village and building should be in the field opposite where the shop used to be. Although drainage is a problem but there are ways and means of working around it."*

**"Nowadays with modern developments the housing association needs its share and then they are let to Midland Cities residents (neighbours from hell)"**

*"All development must be affordable"*

**"Small developments of affordable housing could bring new life to the village which hardly amounts to a 'Village' at present."**

*"We don't want to live in a large village"*

**"The village will die unless new people come in"**

*"Local needs first - affordable housing for local people with lower income - not able to get on the property ladder due to the problem of less money."*

**"The village already contains a number of properties that are almost derelict - refurbish these first. There are NO services for young families without transport. While there is no shop etc.. we remain an extension of Holsworthy."**

*"We need houses for local people who are of a younger generation"*

**"Young people should be encouraged to move in to improve the economic viability, the school viability and expand the type of social activities."**

*"Ideally in the village, not ribbon development."*

**"New housing should not be allowed where the facilities to support them are not available. A much improved bus service and local shop/PO would make new housing more viable."**

*"Yes, develop enough new properties to sustain Clawton as a vibrant and successful hub of village life."*

**"Once a few houses are built, it would give developers the green light to build a few more and over time there would be a small housing estate in its place."**

*"Priority should be focussed on currently unused/derelict buildings before any consideration is given to the subject of new development. new modern housing would not be in keeping with the village image."*

**"When people buy houses or already live in Clawton, they should remember - they buy the house NOT the view!"**

*"Would agree that this type of small development is desirable but only if at least 5% was for local families. "*

**"Remainder should have restrictions to prevent use as 'holiday homes'."**

*"We need better facilities first for the people already here before new houses"*

**"Homes for local families only"**

*"We need to keep our younger generation even if it means they rent them in our village. To keep the school alive."*

**"Any development needs to be on the Launceston side of the village to prevent the risk of ending up as an extension of Holsworthy."**

*"There are plenty of places to build new houses - forget estates packing them all in and let people homestead, or make farm communities making use of out of date farm buildings - basically sack the planners and let people get on with it."*

**"Would not like to see over-development of what is a small village. A significant amount of housing/new development is already being made available in nearby Holsworthy."**

*"We need both in this village to keep the correct balance. The loss of the post office and shop has been a severe loss and the village must not be allowed to decline further."*

**"If too many houses are built the village hall will be too small"**

*"Derelict buildings next to Post Office"*

**"It must be affordable to young people, not second home buyers and not on a flood plain."**

*"Would like to see some growth in village to support school and shop."*

**"I feel that a few houses should be built on the edge of the village where they do not make any difference to people in the village."**

*"I would like to see some tradition-built homes in groups of two to four only, maybe 5% affordable, built so they look an enhancement and in locations not in anyone's 'face'"*

Q14. Where might new housing be put:

**Comments**

***“We are new to the area and not very sure of Clawtons boundaries.”***

*“If anything should be built on that site a new village hall would be more appropriate with a village green incorporated where the access to all the villagers including parking is more accessible and acceptable. Do not know which locations are available.”*

***“New housing should replaced disused buildings. The derelict Methodist Church should be renovated or rebuilt, Ribbon development along the Post Office Lane or Church Lane could be explored. Housing Estates, however small should be avoided, individual houses are preferable.”***

*“Fields opposite the shop/behind phone box. Between river and Eastacombe (lower ??? Clive Tidball's) Between village and church”*

***“Does a minor village mean that nothing can be built? Perhaps a TDC meeting with PC members i.e the/a small development. There are other fields if they ever come on the market apart from the large field in the centre within the 30 mile speed limit.”***

*“None that will suit TDC guidelines.”*

***“Old Chapel Two buildings next to old shop”***

*“The idea of affordable housing is I'm afraid a pipedream. Developers DO NOT provide these - the experience of the rest of the county and Cornwall is proof. Make present housing stock viable first, The Claw and surrounding fields are flood plains and are therefore inappropriate. Sites on fields above the village would add to the risk of village flooding.”*

***“I believe there is only one site and that is where it should be - the centre of the village in the field opposite where the shop used to be.”***

*“The field behind the Bowdens. The fields on the left of main road from cross roads going towards Holsworthy”*

***“Reapply for same field but perhaps with the addition of village green/playing fields.”***

*“If talking about a couple of houses at a time, then the large field does not need to be developed. The unused buildings in the village should be considered first. Other small sites in filling in the village are also available.”*

***“Land to the left hand side of the main road to Holsworthy opposite Eastacombe Farm.”***

*“Right hand side of lane (to church) above Claw Cottages and below Town Farm Caravan”*

***“I dont think that new housing should be introduced to the village, especially on this site.”***

*“East cottage, Chapel School Room, the Chapel and the area along the main road.”*

***“Road towards North Tamerton or road towards Ashwater”***

*“Next to the chapel in the main road.”*

***“There is only one place to build in order to maintain the village and that is in the field opposite where the shop should be.”***

*“Cannot answer this question without seeing a local map.”*

***“Extend building acceptable area to beyond flood plain”***

*“1. Old Smithy - make into a feature or tea house etc could be also social 2. Old Chapel School Room - East Cottage & Chapel. Developed as affordable or sheltered housing. 3. Row of houses - mixed facing new village green. 4. New road 5. Field made into new 'village green”*

***“The above mentioned field is the only suitable building area other than the site up the old council garages adjoining the council houses or the field opposite the school. Adjacent to the barn park all building should be well away from the river as it is very prone to flooding and any new buildings should not be on or near flood plains.”***

Q14. Where might new housing be put Continued:

<u>Comments</u>
<b><i>“The odd 1 or 2 houses in filling existing spaces between existing establishing buildings but being applied sympathetically to the village environment.”</i></b>
<b><i>“Please get the old chapel and sunday school house and house next to it redeveloped. Make the village look tidier. Build new houses wherever planning permission can be obtained.”</i></b>
<b><i>“On higher ground away from the flood areas”</i></b>
<b><i>“East cottage, chapel school room, the chapel and the area opposite (along the main road)”</i></b>
<b><i>“Don't know, Clawton has very limited areas for building on because of the risk of flooding. You are better to renovate derelict houses.”</i></b>
<b><i>“Opposite school? Not on land liable to flood. So maybe up the hill on either side of the road - east or west.”</i></b>
<b><i>“I have land off the main road on both sides of the village where I feel building for local people could take place and to allow this to happen I am prepared to make a gift of land. If you are interested I would like to discuss it further. “</i></b>
<b><i>“(a) Alongside main road towards Holsworthy on right as fill-in before existing houses by speed limit sign, or (b) either side of village hall, or (c) in a row on a new lane leading south from the road running east from the village centre with backs tight against the rising ground facing the main road but with Lorna's field becoming common ground forming a 'village green'. Could still graze sheep maybe but a few trees planted and a few chairs would really make a village centre.”</i></b>

Q15. If low cost housing, as outlined above, became available in the village, would any member of the household require it in the foreseeable future?

<b>Housing Required:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	9	20.9%
No	34	79.1%
Total	43	100.0

9 people that already live in the area would require low cost housing in the foreseeable future.

#### **Derelict Buildings:**

Q16. Would you support action to take control of the derelict buildings for affordable housing or community use?

<b>Derelict:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	52	98.1%
No	1	1.9%
Total	53	100.0

52 out of 53 respondents were in favour of renovating or building on the land where two derelict buildings are currently residing. This could be used for affordable housing and could improve upon the appearance of the village.

## Parish Council Information:

Q17. How have you been informed of Parish Council activities? (Tick more than one if appropriate)

<b>How Informed:</b>	<b>Frequency</b>	<b>Percentage</b>
Clawton Clarion	21	42.0%
Parish Magazine	5	10.0%
Notice Boards	13	26.0%
Other (specify)	1	2.0%
Local Press	10	20.0%
Word of mouth	22	44.0%
None of these	13	26.0%
<b>Total</b>	<b>85</b>	<b>170.0</b>

Most residents hear about parish activities through word of mouth (44%), with the Clarion just behind with 42%. Notice boards also provide the community with this information, with the local press and Parish magazine also a source of information.

Q18. Do you think sufficient publicity is given to planning applications which affect the village/parish?

<b>Parish Publicity:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	15	31.2%
No	25	52.1%
No opinion	8	16.7%
<b>Total</b>	<b>48</b>	<b>100.0</b>

Over half of respondents felt that planning applications within the parish were not sufficiently publicised, with the majority commenting that they are unaware of many decisions made by the parish council.

Q19. If there sufficient publicity given to planning applications:

<u>Comments</u>
<p><b><i>“A note delivered to each household to ensure that villagers are aware of planning applications.”</i></b>  <b><i>“It would appear that if you do not go looking for information, you will never find out local information. I have been a parishioner since 1984 and receive nothing!”</i></b>  <i>“Meetings are sometimes given in Clarion but apart from that what goes on is a blank with no information”</i>  <b><i>“q17 - via council”</i></b>  <i>“The parish council is hardly known to villagers, there should be regular meetings (open) where discussion of village concerns are put. Who selects the council? We did not!”</i>  <b><i>“Don’t know who the parish council are.”</i></b>  <i>“Apart from chance sightings of yellow planning notices we have never seen local publicity of applications.”</i>  <b><i>“We don’t get to hear about any planning application concerning the parish.”</i></b>  <i>“Should be printed in the Clawton Clarion/Parish Magazine prior to Parish Council response to Torrridge District Council.”</i>  <b><i>“Would be nice to invite residents to meet at hall for informal get together with councillors, put a face to a name etc.”</i></b>  <i>“Don’t know who the Parish council are”</i>  <b><i>“Apart from the school extension I have rarely heard any news from the parish council that affects this village. We need a quarterly account of parish meetings so that we can feel involved.”</i></b>  <i>“Should be printed in Clawton Clarion/Parish magazine prior to Parish council response to Torrridge DC Are council minutes put on the notice board? If not, would that be possible?”</i></p>

**Village Amenities:**

Q20. Would you like to see a village shop?

<b>Shop:</b>	<b>Frequency</b>	<b>Percentage</b>
Not having a shop is a serious problem for me	4	7.7%
Yes, it would be nice	45	86.5%
I can manage well without a shop	3	5.8%
<b>Total</b>	<b>52</b>	<b>100.0</b>

Q21. If you would like to see a shop would you and your family agree to a scheme which ensured the shop would be viable?

<b>Use:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	44	88.0%
No	6	12.0%
<b>Total</b>	<b>50</b>	<b>100.0</b>

45 out of the 52 respondents commented that the introduction of a village shop would be a nice addition to the community, with the majority in favour of a scheme that would make it viable.

Q22. Would you like to see a village Post Office?

<b>Post Office:</b>	<b>Frequency</b>	<b>Percentage</b>
Not having a Post Office is a serious problem for me	3	6.1%
Yes, it would be nice	43	87.8%
I can manage well without a Post Office	3	6.1%
<b>Total</b>	<b>49</b>	<b>100.0</b>

Q23. IF YES would you and your family agree to a scheme which ensured the post office would be viable?

<b>Viable:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	34	81.0%
No	8	19.0%
<b>Total</b>	<b>42</b>	<b>100.0</b>

Of 49 respondents, 46 were in favour of a Post Office in Clawton, with 3 people commenting that not having this facility is a serious problem for them. 34 members of the community would agree to a scheme that would make the addition of a Post Office viable.

Q24. Is this something you would like the Parish Council to be involved in?

<b>Parish Council:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	42	91.3%
No	4	8.7%
<b>Total</b>	<b>46</b>	<b>100.0</b>

Q25. If No, do you think a village group should work to do so?

<b>Village Group:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	2	50.0%
No	2	50.0%
<b>Total</b>	<b>4</b>	<b>100.0</b>

The involvement of the Parish Council in making the Post Office an addition to the community was seen as positive by 42 of the 46 respondents. 4 people did not want to involve the Parish Council, and of these 2 felt that a village group should work to make this viable.

Q27. Comments about Village Amenities:

<u>Comments</u>
<i>"If a shop/post office would help make the village more of a community I would be involved when I am available."</i>
<b><i>"I used the shop/post office most days when it was open. Fortunately I have transport and now use Holsworthy, but for those who have not, it must be difficult."</i></b>
<i>"The village is close to Holsworthy and a large Somerfield making a shop almost redundant and the village is small and the community would struggle to sustain it for long."</i>
<b><i>"The shop and post office should never have been allowed to close."</i></b>
<i>"Although a shop and post office would be nice, I can manage without them."</i>
<b><i>"A village shop would be good so long as its prices were not inflated."</i></b>
<i>"Post office and shop should be combined - possibly with pub"</i>
<b><i>"It would be fantastic to have a village shop for everyone, could an individual house holder open one?"</i></b>
<i>"The shop and post office should never have been allowed to close"</i>
<b><i>"Any schemes for a village post office/shop need to be discussed by the residents at a meeting"</i></b>
<i>"When the village shop was open it was very useful for picking up papers on the way to work, for me rather than a shop an agency would be more useful - continued Q73"</i>
<b><i>"Present situation with closing Post Offices dont see any hope of reopening in Clawton"</i></b>
<i>"Could the shop run a 'catalogue' for regular orders"</i>
<b><i>"Post office and shop should be combined - possibly with pub"</i></b>
<i>"I feel a shop is a good thing for people living in the village but living out the village, I do not use it."</i>
<b><i>"Without a shop we're hardly a village - more a dormitory for Holsworthy. Could be combined with a tea room and limited-hours pub like St Giles but on a much smaller scale"</i></b>

**Mobile Shops:**

Q28. Are you aware of the mobile butcher?

<b>Mobile Butcher:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	19	36.5%
No	33	63.5%
Total	52	100.0

19 out of 52 respondents were aware that a mobile butcher was available in the area, and just 5 people used this facility.

Q29. If YES do you use the mobile butcher?

<b>Use Mobile Butcher:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	5	26.3%
No	14	73.7%
Total	19	100.0

Q30. Are you aware of the mobile greengrocer?

<b>Greengrocer:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	6	12.0%
No	44	88.0%
Total	50	100.0

Just 6 people were aware that a mobile greengrocer was available in the area, with just 1 person using this facility.

Q31. If YES do you use the mobile greengrocer?

<b>Use Greengrocer:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	1	10.0%
No	9	90.0%
Total	10	100.0

Q32. Mobile shop comments:

<u><b>Comments</b></u>
<p><b>“Bread &amp; Milk”</b>  <i>“Not if a village shop returns - cant have both.”</i></p> <p><b>“Basic groceries”</b>  <i>“As a car owner I do not need a mobile shop and as I am only interested in developing the community, do not think a mobile shop would affect this.”</i></p> <p><b>“Mobile shop of any sort would be good, why are we not told of such services that already exist?”</b>  <i>“Why no notification to residents that these things exist? Also why no mobile library at cross roads?”</i></p> <p><b>“Freshly baked bread”</b>  <i>“No”</i></p> <p><b>“Electric top up for older people who might not be able to get to Holsworthy”</b>  <i>“Fresh fish”</i></p> <p><b>“Fresh bread”</b>  <i>“The trouble with mobile shops is that you have to be there - the butcher has delivered to me for at least 20 yrs the same order each week - approx £10. Continued Q73”</i></p> <p><b>“fresh meat and vegetables”</b></p>

**Social Life:**

Q33. Would you like to see some regular social events held in the village hall?

<b>Social Events:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	39	78.0%
No	11	22.0%
Total	50	100.0

The village hall could be better used to encourage interaction within the village, with 78% of respondents wanting to see regular social events held there. The most popular use of the hall would be for drinks on a Saturday night, with weekday evening drinks also popular.

Q34. If you answered YES, please tick all that you think you would probably attend fairly regularly:

<b>Village Hall Events:</b>	<b>Frequency</b>	<b>Percentage</b>
weekday morning tea/coffee	10	28.6%
Saturday morning tea/coffee	12	34.3%
weekday afternoon tea/coffee	9	25.7%
Saturday afternoon tea/coffee	5	14.3%
weekday evening drinks	13	37.1%
Saturday evening drinks	17	48.6%
Sunday afternoon tea/coffee	8	22.9%
<b>Total</b>	<b>74</b>	<b>211.4</b>

#### Quality of Life:

Q35. How would you rate the quality of life in this Parish?

<b>Quality Of Life:</b>	<b>Frequency</b>	<b>Percentage</b>
Very good	15	28.3%
Good	21	39.6%
OK	13	24.5%
Not very good	4	7.5%
Poor	0	0.0%
<b>Total</b>	<b>53</b>	<b>100.0</b>

Of 53 respondents, 21 rated the quality of life in the parish as Good (39.6%), with 15 rating it as Very Good. 13 found it to be OK, 4 found it to be Not Very Good, and none scored the quality of life as Poor.

Q36. If you answered "Not Very Good" or "poor" please comment why:

<b>Comments</b>
<p><b>"No buses, no public house or youth centre along with shops and post office"</b>  <i>"Clawton is struggling as a village because it is too small and scattered. To be viable it could need to double in size with more housing near the centre."</i>  <b>"Not nearly enough interaction. Not enough information on village activities."</b>  <i>"Absolutely nothing here and has just gone down hill in the last 2 years."</i>  <b>"Lack of communication"</b>  <i>"The roads aren't named and trade men and women cant find places!"</i></p>

What are the most important changes (if any) you'd like to see (most important):

**Comments**

***"Pedestrian crossing near cross road or school"***

*"Permanent speed cameras at both ends of the village"*

***"Reopening of Post Office"***

*"Removal or rebuilding of depressing derelict buildings"*

***"more social event"***

*"Speed cameras"*

***"Shop, post office & pub"***

*"Houses for rent at low cost"*

***"A good pub would be an attractive and useful feature and help social cohesion"***

*"Shop and post office."*

***"Reduction of speed limit through village/traffic calming"***

*"More housing"*

***"Development of derelict/unused properties"***

*"Village shop"*

***"A post office & shop"***

*"Transport"*

***"Better communication within the village"***

*"Improved transport and access to A3 and Plymouth"*

***"Shop and post office"***

*"More traffic calming measures through the village"*

***"Opening of a shop"***

*"Road naming, More foot paths, Bushes cut back"*

***"Local shop"***

*"Development of derelict/unused properties"*

***"Road improvements - pot holes, ditches"***

*"Affordable housing for local people"*

***"Village hall converted to a social centre with regular drinks licence even if 1 or 2 evenings and maybe Sunday lunch"***

What are the most important changes (if any) you'd like to see second most important:

Comments

**"Parking in Claw Park to be made more uniform so that access is made easy for lorries and emergency services"**

"Delivery of Clawton Clarion"

**"Affordable housing for young families so that school and shops are more viable"**

"Information concerning parish council"

**"Transport links improved"**

"Improvement of public transport for village"

**"Public transport"**

"re-introduction of shop/post office/pub"

**"Better equipped hall"**

"Two buildings at XRDS demolished"

**"Post office & shop"**

"More village community activities"

**"Speed limits on lanes"**

"Derelict buildings made into houses"

**"Improved public transport/cycle routes"**

"Opening of a post office"

**"Speed limits enforced, Better lighting too and from the village hall"**

"Refurbishment of derelict buildings"

**"Reintroduction of shop/post office/pub"**

"Shop for older residents etc."

**"It is unacceptable that local people can't afford houses"**

"Do something about the two derelict houses"

What are the most important changes (if any) you'd like to see third most important:

Comments

**"Improved drainage and flood defences. Regular clearance"**

"More information about village"

**"Village hall used more imaginatively"**

"Reinstatement of shop"

**"Improved communications"**

"Bring more hydro and wind power schemes in"

**"Local shop promoting local produce"**

"Derelict buildings being purchased for low cost housing"

**"An 8' tower with a speed camera and surveillance camera of 2' range. This will mean cutting trees."**

"Stop speeding through the village"

**"Minibus for transporting more children to school"**

"Make the centre of the village more attractive"

What are the things most likely to spoil quality of life (if any) most important:

Comments

***“The constant smell from farm slurry and bonfires at night”***  
*“Doing nothing about disused buildings or flood defences”*  
***“the quality of road and its many holes between herdicot and croos & chasty”***  
*“Lack of community togetherness”*  
***“Over development”***  
*“Village expansion on to flood plain”*  
***“Indiscriminate housing development”***  
*“Isolation”*  
***“Building of houses”***  
*“Building development of green field site”*  
***“Speed of traffic”***  
*“Over development of the village especially towards Holsworthy”*  
***“Council tax - far too high and low value for money”***  
*“Too much development”*  
***“Too many new houses”***  
*“New building out of character”*  
***“Compulsory opening of bridle paths (which is a major complaint)”***  
*“Wind farms”*  
***“Building development of green field site”***  
*“Too many changes to village life”*  
***“Floodlights and streetlights are threatening to spoil the total darkness which is really rare in this country”***

What are the things most likely to spoil quality of life (if any) second most important:

Comments

***“Lack of younger people to lead community projects and social events”***  
*“Bringing in inner city families”*  
***“Removal of trees that give it age and character”***  
*“Closure of local school”*  
***“Development of housing estates”***  
*“Speed of agricultural machines”*  
***“Not doing anything”***  
*“Driving too fast on lanes”*

What are the things most likely to spoil quality of life (if any) third most important:

Comments

***“Speeding traffic on Launceston road”***  
*“Dog fouling on pathways to and from school and on main road.”*  
***“House prices beyond locals reach”***  
*“Lack of amenities”*

## Accommodation for the Elderly:

Q43. The Parish Council is also concerned with the provision of accommodation for the elderly in Clawton. If it were possible to provide some sort of sheltered housing, such as warden controlled bungalows or flats in the village, would any members of your household require it in the near future?

Sheltered Housing:	Frequency	Percentage
Yes	9	20.0%
No	36	80.0%
Total	45	100.0

9 people out of the 45 responding households said they have a member who would require Sheltered Housing in the near future.

Q44. If YES, how many places?

ElderlyPlaces	Frequency	Percentage
NV	46	83.6%
1	5	9.1%
2	3	5.5%
9	1	1.8%
Total	55	100.0

(NV= Not Answered)

## Footpaths and Bridleways:

Q45. Do you know where most of the local public footpaths and bridleways are?

Footpaths:	Frequency	Percentage
Yes	32	60.4%
No	21	39.6%
Total	53	100.0

Just over 60% of respondents knew where the local footpaths and bridleways were located, with 39 out of 51 stating that it would be helpful if maps were made available.

Q46. Would you like maps of public footpaths and bridleways to be available?

Maps:	Frequency	Percentage
Yes	39	76.5%
No	12	23.5%
Total	51	100.0

Q47. How often does a member of your household use the public footpaths/bridleways?

How Often:	Frequency	Percentage
Daily	5	10.2%
Weekly	4	8.2%
Monthly	6	12.2%
About twice a year	9	18.4%
About once a year	6	12.2%
Never	19	38.8%
Total	49	100.0

The majority of respondents use the public footpaths or bridleways at some stage - 5 (10%) people use them daily, 4 (8%) on a weekly basis and 6 (12%) monthly. A significant number (38%) never use them.

Q48. Can you usually follow the footpaths/bridleways without much difficulty?

Follow Footpaths:	Frequency	Percentage
Yes	17	63.0%
No	10	37.0%
Total	27	100.0

63% of respondents found it easy to follow the footpaths and bridleways without much difficulty (17 out of 27).

Q49. If No, where are the difficulties

<u>Comments</u>
<p><i>"The footpath from the village to North Beer disappears"</i></p> <p><b><i>"Get lost around Sellick but it could be my fault"</i></b></p> <p><i>"Footpaths often overgrown and not maintained"</i></p> <p><b><i>"Overgrown and not maintained. Not properly signed."</i></b></p> <p><i>"Better signposting - but can become overgrown"</i></p> <p><b><i>"Overgrown tracks, missing signs, fencing across paths and redirected signs"</i></b></p> <p><i>"Public footpath heading East from centre of village near the chapel."</i></p> <p><b><i>"There is a path through Fernhill across to Telcott and the bridge has gone - I tried to follow this 22 years ago and then gave up"</i></b></p> <p><i>"Dont know where most of them are"</i></p> <p><b><i>"Most are no longer obvious or have been altered or are overgrown"</i></b></p> <p><i>"Back of court barn hotel to corfcott"</i></p> <p><b><i>"Public footpath heading east from centre of village near the chapel"</i></b></p>

Q50. Would you be willing to help maintain and manage the public right of way network in the village?

<b>Maintainance:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	13	36.1%
No	23	63.9%
<b>Total</b>	<b>36</b>	<b>100.0</b>

Of the 36 responses, 13 residents were willing to maintain and manage the public right of way network within the village.

**Childcare:**

No comments:

**Utilities:**

When rating the service provided in Clawton for water, 29 out of 52 scored this utility as Good, 20 scored Adequate, with the remaining 3 rating as Poor.

Q52a. Water

<b>Water:</b>	<b>Frequency</b>	<b>Percentage</b>
Good	29	55.8%
Adequate	20	38.5%
Poor	3	5.8%
<b>Total</b>	<b>52</b>	<b>100.0</b>

No residents who took the survey found the service they received for electricity to be poor, with 75% of respondents being satisfied with this service. The remaining 25% found this service to be adequate.

Q52b. Electricity

<b>Electricity:</b>	<b>Frequency</b>	<b>Percentage</b>
Good	39	75.0%
Adequate	13	25.0%
Poor	0	0.0%
<b>Total</b>	<b>52</b>	<b>100.0</b>

The telephone service was rated as poor by 6 respondents, with just over half finding the telephone service provided to be good. 19 found this service to be adequate.

Q52c. Telephone

<b>Telephone:</b>	<b>Frequency</b>	<b>Percentage</b>
Good	26	51.0%
Adequate	19	37.3%
Poor	6	11.8%
<b>Total</b>	<b>51</b>	<b>100.0</b>

Q53. If you felt Utility providers were poor please comment:

<u>Comments</u>
<i>"Broadband is very slow"</i>
<b><i>"We have to get BT to check the line for faults at least 2-3 times a year on both of our phone lines."</i></b>
<i>"inadequate water pressure"</i>
<b><i>"could do with broadband"</i></b>
<i>"Drains need more regular attention"</i>
<b><i>"Drain maintenance needs to be improved. They only seem to clear them when we call them to say they are blocked."</i></b>
<i>"No local high speed internet connection. We are even on the very end of the exchange situated in Cornwall."</i>
<b><i>"Very low broadband speed"</i></b>
<i>"Water smells of clinical input - which I know has to be added - I filter all my water."</i>
<b><i>"No water pressure in village"</i></b>
<i>"Poor reception. Very poor emergency servicing and repairs. Have been cut off for 3 days at a time."</i>

**Noise or Disturbance:**

Q54. Do you suffer from any of the following types of disturbance? (Tick more than one if appropriate)

<b>Disturbance:</b>	<b>Frequency</b>	<b>Percentage</b>
Traffic noise	10	40.0%
Clay pigeon shooting noise	2	8.0%
Quarry noise	0	0.0%
Barking dogs	5	20.0%
Aircraft noise	9	36.0%
Any other (please specify)	3	12.0%
<b>Total</b>	<b>29</b>	<b>116.0</b>

The most common cause of disturbance for residents was traffic noise (40%), with aircraft noise closely behind (36%). No respondents experienced any noise from the quarry, with barking dogs affecting 20% and noise from clay pigeon shooting causing disturbance for 8%. It was also noted that noise created by boy racers affected residents, and also noise from the village hall caused a disturbance when functions were being held.

Q55. Noise and Disturbance comments:

<u>Comments</u>
<i>"We live beside the main road!"</i>
<b>"Only occasional"</b>
<i>"Low flying fighter planes can be menacing"</i>
<b>"Jets overhead sometimes upset the cattle and horses"</b>
<i>"They live in North Tamerton"</i>
<b>"The traffic very rarely sticks to the speed limit causing more noise, especially boy racers and lorries"</b>
<i>"Traffic noise related to fast moving vehicles"</i>
<i>"Speed and size of lorries travelling through the village".</i>
<b>"Loud music from disco's at the hall. Rowdy young drivers and boy racers usually connected to young farmers going on after midnight."</b>
<i>"Occasional low flying military"</i>
<b>"Hounds from hunt"</b>
<i>"Speeding"</i>
<b>"Vehicles travelling too fast for road conditions and types. Would like to see an extension of the 30mph speed limit."</b>
<i>"Barking dogs but only to be expected in the country!"</i>
<b>"Boy racers on common moor and leaving rubbish on moor (fly tipping)"</b>
<i>"Noise acceptable but silage convoys very noisy, also when harvesting maize on a Sunday very dangerous with tractors rushing about. I think there should be a 30mph speed limit on all the lanes".</i>
<b>"Cars with noisier than standard exhausts and motorbikes travelling at high speed"</b>
<i>"Low flying aircraft and horses do not mix well - can be very dangerous to rider/handler"</i>
<b>"Village hall noise when booked for parties (evenings) - swearing, very loud music, cars being revved and raced often until 12am to 2am. Police or local council do not seem to care"</b>
<i>"HGV transits tearing through the village late at night"</i>
<b>"Military practice. Ok but can give one a shock"</b>
<i>"Traffic noise is only a problem when cars are speeding through the village"</i>
<b>"Occasional low flying military"</b>

#### Transport:

Q56. Does any member of your household experience transport difficulties getting out of the village to other places?

<b>Transport Issues:</b>	<b>Frequency</b>	<b>Percentage</b>
Often	11	26.8%
Occasionally	8	19.5%
Never	22	53.7%
<b>Total</b>	<b>41</b>	<b>100.0</b>

Just over a quarter of respondents (11 out of 41) often experienced transport difficulties, with 8 people occasionally experiencing difficulties. Just over 53% stated that this was never an issue for them. The lack of public transport was commented on by several residents, with most finding this service to be inadequate.

Q57. If the answer was "Often" or "Occasionally" then how often and where they need to get:

<u>Comments</u>
<i>"Health centre or hospital"</i>
<b><i>"I decided to take the bus to Barnstaple from Clawton - it was 7 minutes early and did not slow or stop, therefore I drove my car and found the bus waiting in Holsworthy. This is not encouraging me to use public transport."</i></b>
<i>"But can the bus availability be published in the Clarion on a regular basis."</i>
<b><i>"Shopping, excursions etc.. very poor public transport. Bus services barely adequate"</i></b>
<i>"No public transport"</i>
<b><i>"Need a bus to Holsworthy to meet connections to other destinations. If a local bus service was in place children could use to have some independence and save many unnecessary journeys."</i></b>
<i>"Hospitals, Doctors, Dentist, Supermarkets, Holsworthy-Bude-Bideford"</i>
<b><i>"No regular bus to Holsworthy or Launceston daily"</i></b>
<i>"Inadequate public bus service"</i>
<b><i>"Mostly Holsworthy"</i></b>
<i>"Because there are no buses"</i>
<b><i>"Have to be entirely dependent of public transport"</i></b>
<i>"Travel to Holsworthy, Exeter, Bude in fact anywhere is difficult to rely on public transport"</i>
<b><i>"Only fare cars (excellent) or taxi's expensive. no buses. rely on cars"</i></b>
<i>"I run a neighbour to a village pub and pick them up"</i>
<b><i>"There is none"</i></b>
<i>"Inadequate bus service"</i>
<b><i>"To Bude school every school day, especially the Holsworthy part, and to/from Holsworthy at weekends and in school holidays"</i></b>

**Voluntary Service:**

Q58. Would you or a member of your household be prepared to help occasionally to provide a voluntary transport service? (e.g. for hospitals, doctors, dental appointments, etc)

<b>Voluntary Transport:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	8	17.0%
No	39	83.0%
Total	47	100.0

Eight respondents said they were willing to help provide a voluntary transport service for journeys such as hospital, doctor and dental appointments.

Q59. If YES when? (tick more than one if appropriate)

<b>When?</b>	<b>Frequency</b>	<b>Percentage</b>
weekday mornings	2	40.0%
weekday afternoons	2	40.0%
weekday evenings	2	40.0%
weekends	3	60.0%
Total	9	180.0

Q60. Would you or a member of your household be prepared to take part in a voluntary service which would provide home visits, help with gardening, or help with shopping for people who are living on their own or are infirm or disabled?

Home Visits:	Frequency	Percentage
Yes	14	33.3%
No	28	66.7%
Total	42	100.0

Fourteen respondents said they were willing to provide home visits or with gardening or shopping. Help with shopping was the most popular way that residents would like to help (12 offers), with administrative help achieving 7 offers. 4 residents would be willing to make home visits, with 2 offering to help with gardening.

Q61. If YES how would you be prepared to help? (tick more than one if appropriate)

Help With Home Visits:	Frequency	Percentage
Home visiting	4	30.8%
Help with gardening	2	15.4%
Help with shopping	12	92.3%
Administration	7	53.8%
Total	25	192.3

Q62. If YES when? (tick more than one if appropriate)

Help When:	Frequency	Percentage
weekday mornings	4	44.4%
weekday afternoons	3	33.3%
weekday evenings	3	33.3%
weekends	2	22.2%
Total	12	133.3

Q63. Which of the following services would you, or a member of your household, be likely to use if these services were available on a voluntary basis? (tick more than one if appropriate)

Services:	Frequency	Percentage
Home visits	0	0.0%
Help with gardening	2	7.7%
Help with shopping	0	0.0%
None of these	24	92.3%
Total	26	100.0

Most residents would not actually need any of these services themselves, except for two residents that would require help with gardening.

Q64. Would anyone in your household use a voluntary car service if one were available?

<b>Use Car Service:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	9	24.3%
No	28	75.7%
Total	37	100.0

Of the 37 respondents, 9 would benefit from a voluntary car service.

Q65. Voluntary Service comments:

**Comments**

***“Already do some of this”***

*“If necessary for hospital visits or similar”*

***“I am already a volunteer car driver and might need the services myself if I am unable to drive.”***

*“All of these services would be helpful to several housebound elderly residents in the village.”*

***“As people get older these things would become very useful.”***

*“At the moment, working hours prohibit any offers of a voluntary nature.”*

***“I would quite happily pick up 'special' shopping for people in Exeter etc. I also have one spare seat in my car so would quite happily take people to park and ride in Exeter etc.”***

**Church/Chapel:**

Q66. Do you attend a local religious gathering?

<b>Religious Gatherings:</b>	<b>Frequency</b>	<b>Percentage</b>
Frequently (weekly or every other week)	13	25.0%
Regularly (about once a month)	3	5.8%
Periodically (about twice a year)	11	21.2%
Marriages, Christenings and Funerals only	13	25.0%
Not at all	12	23.1%
<b>Total</b>	<b>52</b>	<b>100.0</b>

Of the 52 respondents, a quarter regularly attend religious gatherings, with an equal number attending Marriages, Christenings and funerals only. 12 never attend any gatherings, with 11 visiting periodically. The remaining 3 residents attend on a regular basis (about once a month).

Q67. If you do, is that at

<b>Where:</b>	<b>Frequency</b>	<b>Percentage</b>
Clawton Church	24	64.9%
Chapel	3	8.1%
Elsewhere	10	27.0%
<b>Total</b>	<b>37</b>	<b>100.0</b>

Clawton Church was the most popular place of worship, with the services meeting the residents needs in the majority of cases (70%)

Q68. Do services (types, timings) meet your household's needs?

<b>Meet Needs:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	21	70.0%
No	9	30.0%
<b>Total</b>	<b>30</b>	<b>100.0</b>

Q69. If No, please tell us why:

**Comments**

***“Not always the right time that’s convenient - but it has to fit in with the other people.”***  
*“Not always suitable due to varied times.”*  
***“They keep changing the church times every week”***  
*“Regulars are too ‘clicky’. Not made to feel welcome.”*  
***“I’m not a Christian, or C of E and Chapel wouldn’t meet my beliefs if I were to have them”***  
*“We are not free to go at such times”*  
***“Don’t go to church regularly”***  
*“1-3 service would be ideal for me but will go to service whenever it is.”*  
***“Personal preference is Evensong at 6.3pm or Mattins at 11am, at Clawton rather than some other church. Once a month would be better than nothing as long as it was regular (eg first Sunday every month) without needing to look up and plan.”***

Q70. Would you go more frequently if something were done differently?

Frequency:	Frequency	Percentage
Yes	4	13.8%
No	25	86.2%
Total	29	100.0

Q71. If you answered Yes, what would you like to see changed:

**Comments**

***“As a church leader I would always attend church but funds to heat the church, pipe water and provide a toilet are a priority.”***  
*“Shorter services”*  
***“Musical events”***  
*“Times and type of service.”*

Q72. General comments regarding the Church / Chapel:

**Comments**

***“The parking outside the church is very dangerous as it is on a bend. I have had 2 near misses in one day due to a flower festival mainly due to bad parking.”***  
*“If Clawton church is to remain a community building, villagers need to ‘own it’, use it or lose it.”*  
***“The church is our main focus point now the shop etc.. has disappeared - we need to keep up the high standards of grass cutting etc.. we have been used to - always a credit to the village.”***  
*“Reported to us only: Services are being downgraded and the church is used too infrequently for worships.”*  
***“Parking outside the church causes a SERIOUS traffic hazzard. Parking should be further up the road or in the hall car park.”***  
*“I’ve never been in the church in 22 years living here - I’ve been to Telcott church for a funeral”*  
***“Would be happy to contribute by envelope or standing order but not sure if such a scheme exists”***

## General:

### General comments

#### Comments

**"I believe if you do not put up some new buildings you will have a dying village. We need younger families to support the school etc.. The shop window needs cleaning and the whole village needs a good tidy up and hedges and ditches need cleaning up. Also, better car parking for Claw Park and the school."**

*"Road Safety Issues:- highways dont trim verges/hedges adjacent to A388 junctions often enough.*

**"Improve visibility at Kennacott Cross/A388 junction. Communication - This is the first communication received from/about Clawton in many years. How are we supposed to be involved with the village etc.. if we do not receive any correspondence/notices etc..? Re: Q34: morning/afternoon coffee meetings. This is why Clawton is failing. This is all very dull. How about something more exciting?"**

*"I miss the community spirit we all used to enjoy e.g knowing if '\*\*\*\*' husband is back from hospital' - we all feel out of touch with our neighbours near and far."*

**"The worst thing about Clawton is the speed of the traffic. Despite being a 30mph limit very few people take note of it. The road is so dangerous I cannot even take my young son to pre-school by foot even though we live close by."**

*"The Parish Council do not appear to respond to local difficulties, the car parking arrangements at the school, Claw Park have boiled on for months - people have not had an opportunity for public discussion to solve issues like this. This questionnaire though useful is not a replacement for meetings where issues can be thrashed out. Footpaths and open access are not tackled and there seems to be a resistance to 'free to roam' from local landowners. Social get togethers are too informal to tackle village political issues."*

**"I live on the back road to North Tamerton and Clawton and we are road fronted. The speed that traffic pass is too fast for the road plus I have 4 boys that use the small patch outside and have put up signs to warn drivers that there are children about, the drivers take no notice as traffic is travelling too fast for the narrow road."**

*"The Parish needs a good tidy up (houses in the village) and hedges need trimming especially at Kennicott."*

**"The village hall does not have the ambience for tea/coffee events."**

*"Claw vineyard seems to be growing and having an adverse visual impact on the landscape."*

**"We never see anything relating to Parish council issues i.e the school parking issues, and are unaware of any open meetings where we can put our views across. Who is on the parish council? "Who voted for them? And where and when? There is a real feeling of secrecy."**

*"Measures should be taken to help reduce instances of speeding through the village. Primary school car park should be enlarged."*

**"Better parking at the school and for Claw Park. The hedges on the main road and by roads should be better maintained (regular trimming)."**

*"We would like to see any new housing offered to local people and designed to blend in with the local architecture. We feel that the council tax is too high for the few services provided by the council."*

**"It would be nice to see bus trips arranged to varied places i.e Rosemore Street whilst drives, talks etc.. to build up community spirit because everyone is so pro the internet that the heart of the village dies as people become more isolated."**

*"We moved to village because it was small and no building was allowed and this is how we would like it to say"*

**"As we live at France (farm) Leworthy we are detached from the village. Once can walk to Clawton in 4/5 minutes (now the footbridge is back) it is easier to drive to Holsworthy. Leworthy is hardly physically a part of Clawon CP."**

*"When is the chapel likely to be converted? Also the waste ground either side. The pavement between the crossroads and just beyond the Old Post Office is in a dreadful state of repair. Are there any plans to replace Tom Cole's work on the village verges/roads?"*

**"Measures should be taken to reduce instances of speeding through the village. Primary school car park should be enlarged."**

*"It would be very helpful to have any Clawton bus times (however infrequent) available each season - maybe Clawton Clarion."*

**Public Meeting:**

Q74. If once the report on this survey is published there was a public meeting to present the findings and discuss the report, would you attend?

<b>Public Meeting:</b>	<b>Frequency</b>	<b>Percentage</b>
Yes	47	97.9%
No	1	2.1%
Total	48	100.0

Out of 48 people surveyed, all but one would like to discuss the findings of this appraisal at a public meeting.

## 5. Summary

The **Village Hall** is used for a variety of activities but about a quarter of respondents have hired other locations because the hall was not felt to be suitable for their purposes. Comments indicated that nearly half of all respondents feel modernisation is needed.

The **Clawton Clarion** is regularly received by 57% of respondents – most of those who do not were not aware of where a copy could be obtained. The great majority (70%) found it to be quite or very useful and a number of suggestions were made for ways of improving it.

With regard to **housing**, the majority (64%) of respondents felt that some small development (maximum 4 houses per site) should be allowed provided it was designed to fit in with local surroundings. A further 11% would agree provided at least 1 in 4 of the new houses were designated as affordable housing available for local families. Some residents are clearly concerned about excessive development and some point out that the derelict buildings should ideally be utilised before new houses are built. About one in five households (9 out of the 43 which responded to the question) said that a member of their household would need low-cost housing in the village.

Many respondents expressed concern that there needs to be a way of helping new young families stay in the village. A number of possible sites were identified provided the housing is in small groups (not estates) and with due regard to the known flooding issues.

When asked specifically about the three unoccupied buildings in the village (the old Methodist chapel, the old Chapel school room and East Cottage) all except one respondent (98%) would support action to take control of the buildings for affordable housing or community use.

Information about the activities of the **Parish Council** are learned about primarily by Word of Mouth and the Clawton Clarion, and to a lesser extent by notice boards and the local press, with a few gaining information from the Parish Magazine. Over half of the respondents felt that insufficient publicity is given to planning applications which affect the village.

The overwhelming majority (86%) said that a **village shop** would be 'nice to have' and 88% say they would be prepared to agree to a scheme which ensured the shop would be viable. There were 4 respondents (6%) who said that not having a shop was a serious problem for them and only 3 (96%) who said they can manage well without a shop. The results were broadly similar when asked about a village Post Office. The vast majority of respondents (91%) felt this is an issue the Parish Council should be involved in.

Just nineteen respondents were aware of the **mobile butcher** and of those just five ever use them. Six respondents were aware of the **mobile greengrocer** and just one has used them.

Over three-quarters of respondents (78%) would like to see some **regular social events** in the village hall. The most popular use of the hall would be for drinks on a Saturday night, with weekday evening drinks also popular.

The **quality of life** in the village was rated as 'Good' or 'Very Good' by 68% of respondents with a further 25% rating it 'OK'. Only 4 respondents (7.5%) rated it as 'Not very good' and none rated it as 'Poor'. Changes respondents would like to see include action on the derelict

buildings, housing, transport, village shop, social centre, better communications and traffic calming measures.

Most likely to spoil the quality of life is uncontrolled new building.

Regarding **accommodation for the elderly**, one in five responding households (20%) said that a member of their household would need some form of sheltered housing in the near future.

Six out of ten respondents knew where most of the **local public footpaths and bridleways** are. Over three quarters would like maps of footpaths and bridleways to be available. One in ten respondents uses a footpath or bridleway daily, 8% on a weekly basis and 12% monthly. 39% say they never use such a path. About two-thirds reported they can follow the paths without much difficulty. 13 respondents said they would be prepared to help maintain and manage the public right-of-way network in the village.

When asked about **utilities**, three-quarters of respondents felt electricity supply was 'Good' and the remainder that it was 'Adequate'. Water was rated lower with 56% 'Good', 38% 'Adequate' and 6% 'Poor'. Telephone service was weakest with 51% 'Good', 37% 'Adequate' and 12% 'Poor' due to poor Broadband access and slow response to line faults.

The most common cause of **disturbance** for residents was traffic noise (40%), with aircraft noise closely behind (36%). Barking dogs affected 20% of residents and noise from clay pigeon shooting causing disturbance for 8%. It was also noted that noise created by boy racers affected residents, and noise from the village hall caused a disturbance when functions were being held.

Just over a quarter of respondents (11 out of 41) often experienced **transport** difficulties, with 8 people occasionally experiencing difficulties. Just over 53% of residents stated that this was never an issue for them. The lack of public transport was commented on by several residents, with most finding this service to be inadequate.

When asked about **voluntary service** eight respondents said they were willing to help provide a voluntary transport service for journeys such as hospital, doctor and dental appointments. Nine residents said they would benefit from a voluntary car service. Fourteen respondents said they were willing to provide home visits or help c with gardening or shopping but only two respondents said they would like such help, both with gardening.

Of the 52 respondents, a quarter regularly attend **religious gatherings**, with an equal number attending Marriages, Christenings and funerals only. 12 never attended any gatherings, with 11 visiting periodically. The remaining 3 residents attend on a regular basis (about once a month). Clawton church was the place attended by 65% of respondents, chapel by 8% and 'Elsewhere' by 27%. There were indications that while the type and times of services suited respondent's needs in the majority of cases (70%) a few people do find the varying service times are an issue. 4 respondents (14%) said they would attend more frequently if changes were made.

Other **general comments** covered the upkeep and appearance of the village and the Claw Park / School car park issue.

Virtually all respondents said they would attend a public meeting held to present this report and discuss the findings.